

COVID-19

KEY MESSAGES AND TALKING POINTS



Parkland
Care. Compassion. Community.

May 11, 2020

You are receiving this email because you are a leader within our community—a trusted source of information for your friends, family and neighbors. At Parkland, we know that people are looking to you for guidance and reassurance. So, over the next couple of months (or for as long as it takes), we will be sending you weekly updates and talking points that you may find useful as you communicate with those within your networks.

Thank you for your leadership and support during this challenging time.

COVID-19 testing

Parkland COVID-19 testing locations

- Parkland's offers drive-through testing at 4811 Harry Hines Dallas, TX 75235 parking lot (**not inside the Amelia court clinic building**)
- Parkland also offers COVID-19 testing to several of its community-based clinics:
 - Hatcher Station Health Center, 4600 Scyene Road, Dallas, TX 75210
 - Garland Health Center, 802 Hopkins Street, Garland, TX 75040
 - deHaro-Saldivar Health Center, 1400 N. Westmoreland Road, Dallas, TX 75211
 - Bluit-Flowers Health Center, 303 E. Overton Road, Dallas, TX 75216
 - Irving Health Center, 1800 N. Britain Road, Irving, TX 75061
 - Southeast Dallas Health Center, 9202 Elam Road, Dallas, TX 75217
 - E. Carlyle Smith, Jr. Health Center, 801 Conover Drive, Grand Prairie, TX 75051
- All these Parkland testing sites are listed at www.parklandhospital.com/COVID19testing or www.parklandhospital.com/espanol/PruebasDeCOVID19.
- Testing at these locations is *by appointment only* for current Parkland patients who meet the medically necessary criteria with a Parkland physician's order.
- Patients can call the COVID-19 patient line at 214-590-8060, Monday through Friday from 9 a.m. to 4 p.m.
- [Testing for non-Parkland patients](#) is available at 9191 S. Polk Street (Ellis Davis Field House) and 2500 Victory Plaza (American Airlines Center), daily from 8 a.m. to 5 p.m. or until maximum number of tests is reached.

Reopening the economy

Phase II of reopening businesses

- As part of Governor Greg Abbott's [steps to reopen Texas](#), barber shops, hair, nail and other salons reopened Friday, May 8 with certain limitations. For a list of businesses that are permitted to open, visit the [Open Texas Website](#).
- The Open Texas website has a checklist of minimum standard health protocols that each type of business should follow.
- Businesses are still encouraged to practice social distancing.
- Effective May 18, employers may operate their offices with up to five individuals or 25 percent of the total office workforce.
- Additionally, gyms/exercise facilities will also resume operation on May 18. Patrons are encouraged to:
 - Maintain a distance of six feet,
 - Disinfect equipment and weights before and after use,
 - Wear gloves that fully cover the wrist to the fingers while exercising, and
 - Consider wearing a face mask.

Paycheck Protection Program for small businesses

- The [Paycheck Protection Program \(PPP\)](#) helps small businesses keep their workforce employed and assists with payroll and other business operating expenses.
- Businesses can find a local lender by contacting their local Small Business Development Center or by visiting the Small Business Administration's [lender search portal](#).
- All loan payments will be deferred for six months.
- If employers maintain their payroll, certain portions of the loans might be forgiven, including payroll, interest on mortgage, rent and utility payments.
- To find out costs eligible for payroll, businesses can download the [Treasury's PPP Information Sheet](#).
- To see information that will be requested from you when you apply for a PPP loan, you can view a copy of the [PPP borrower application form](#).
- Small businesses and other eligible businesses can apply if they were affected by COVID-19 between February 15 and June 30.
- More information on PPP can be found at [SBA.gov/Coronavirus](#).

Reopening of food processing plants

- Reopened services must comply with Minimum Standard Health Protocols as outlined in [The Governor's Report to Open Texas](#), issued April 27.
- All food manufacturing and processing plants must follow the guidelines stated in the [Rules for Food Preparation and Processing Plants](#).
- Some of the rules include:
 - Maintaining six feet distances from one another;
 - Remove physical barriers such as turnstiles at the entrance that would be touched by employees one after the other;
 - Food preparation and processing plants shall regularly and frequently clean and disinfect any regularly touched surfaces, such as restrooms, doorknobs, tables, and chairs;
 - All employees must wear face coverings.